

Terebinth Retreat Guest Policies

Privacy, Photography and Recording Policy

Terebinth's Commitment to Guest Privacy

Privacy is fundamental to the Terebinth Retreat experience.

Terebinth Retreat will not photograph, video-record, or audio-record a guest. We will not use or disclose a guest's name, image, voice, personal story, reason for visiting, dates of stay, testimonial, or other identifying information for our website, social media, advertising, portfolio, or promotional materials, unless required by law.

We will not confirm whether a named person is staying or has stayed at Terebinth Retreat, except when disclosure is required by law, necessary during an emergency, or expressly authorized by the guest.

Photographs taken by a guest belong solely to that guest. Terebinth Retreat will not copy, repost, publish, or otherwise use a guest's photographs or social-media content without separate, express written permission.

Testimonials will be shared only when voluntarily provided and expressly approved by the guest. Permission to use a testimonial does not include permission to use the guest's name, photograph, voice, or other identifying information unless those uses are separately authorized in writing.

Terebinth Retreat staff members, contractors, and service providers are expected to protect guest confidentiality. They may not discuss a guest's identity, presence, personal information, conversations, or retreat experience beyond what is necessary to provide the agreed services.

Terebinth Retreat does not permit cameras or audio-recording devices inside guest bedrooms, bathrooms, or other private guest areas. Any exterior security camera or doorbell camera in operation will be disclosed and will never be directed into a private interior space.

Guest Photography and Recording

Guests may take personal photographs of their accommodations, meals, gifts, and the grounds.

Guests may not photograph, video-record, livestream, or audio-record another person—including staff members, service providers, visitors, or other guests—without that person's express permission.

Private conversations may not be recorded without the knowledge and permission of everyone participating in the conversation.

Photography or recording of access codes, keys, security equipment, staff-only areas, private records, or confidential information is prohibited.

Professional photography, commercial filming, promotional content production, or organized photo sessions require advance written permission from Terebinth Retreat.

A guest who makes an unauthorized photograph or recording may be required to stop immediately and delete the material. A serious or repeated violation of this policy may result in termination of the stay without a refund.

Nothing in this policy prevents a guest from sharing an honest review of her own experience.

Website Privacy Policy

Terebinth Retreat may collect information that a visitor or guest voluntarily provides, including her name, email address, telephone number, contact-form messages, and reservation information.

This information may be used to:

- Respond to questions and inquiries.
- Process and manage reservations.
- Communicate about a guest's retreat.
- Provide requested services.
- Improve the Terebinth Retreat experience.

Terebinth Retreat does not sell, rent, or trade personal information.

Our website may use cookies and similar technologies provided by Wix or other service providers to operate the website, process reservations and payments, understand how visitors use the website, and improve its performance. Visitors may adjust their browser settings to manage or disable cookies.

Our website may contain links to third-party websites or social-media platforms. Those websites have their own privacy policies, and Terebinth Retreat is not responsible for their practices.

We take reasonable measures to protect the information provided to us. However, no website or electronic transmission can be guaranteed to be completely secure.

Guests and website visitors may contact Terebinth Retreat to request access to, correction of, or deletion of personal information they have provided, where applicable.

Cancellation, Refund and Date-Transfer Policy

A **50% deposit** is required to reserve a retreat weekend. The deposit is fully refundable until the remaining balance becomes due, 15 days before the scheduled arrival date.

The remaining **50% balance** is due 15 days before arrival. If the balance is not received by that date, the reservation will be automatically cancelled and the deposit will no longer be refundable.

Once the retreat has been paid in full, the entire payment is nonrefundable. Reservations made within 15 days of arrival require full, nonrefundable payment at the time of booking.

Reservations cannot be cancelled or rescheduled online.

If a serious, unexpected emergency occurs after full payment, the amount paid may be transferred one time to another available retreat weekend. The new retreat date must occur within 12 months of the original arrival date. A transferred reservation is nonrefundable and cannot be transferred again.

If Terebinth Retreat cancels a reservation, all payments will be refunded in full.

Checkout and Departure Policy

Guests must depart no later than the checkout time stated in their reservation confirmation unless a different time has been approved in advance by Terebinth Retreat.

When you are ready to leave, please check out with the host by returning your room key.

Please remember to take all personal belongings, and we'll take care of the rest. Late checkout must be requested and approved in advance and may not always be available.

Thank you for spending your weekend at Terebinth Retreat.

Contact Us

Questions about these policies may be directed to:

hello@terebinthretreat.com